HalSail FAQ

How do I pay my subscription to HalSail?

Unfortunately HalSail is only free for an introductory period of 45 days. If you want to continue using it after that you will need to pay the annual subscription. After all, somebody has to provide the funds to pay for the server it runs on.

HalSail will remind you if your subscription, or introductory period, will expire in the next 35 days. A message will pop up when you log in to that effect. You can pay for a year's subscription by clicking on the relevant button on the warning message.

If your subscription is within 35 days of expiry, but has not actually expired, you can ignore the warning and continue to use it. If it has expired you will not be able to add or alter any data, although you will still be able to see results that are already there.

HalSail accepts payments using credit or debit cards via Stripe. Note that HalSail does not see any details of your card. That is all handled by Stripe.

Alternatively you can ask HalSail to email an invoice which can be paid by bank transfer.

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